SAN IGNACIO UNIVERSITY
MIAMI, FL

ICPNA

CERTIFICATE

OF SATISFACTORY COMPLETION



THIS CERTIFIES THAT

Lisset Flores Ponce

has successfully completed a 9 hour online non-credit course on "Techniques to have better conversations" developed by San Ignacio University.

Dec 07th, 2024

DR. FEDERICO J. MARTINEZ
PRESIDENT
SAN IGNACIO UNIVERSITY

CONTINUING EDUCATION PROGRAMS